



## AFTER-SALES SERVICES FORM

DATE : ...../...../.....

To be filled by The Customer:

Shop Name / Company	
Customer Name	
Phone Number	
Email	
Concerned Items:	
Describe the issues :	

Customer Signature:

*A refund voucher will be created if you send us your ADNS invoice or your client's invoice attach to the product, the invoice must be within the 3 months since the order.*

*Only electronic devices are concerned.*

*No refund voucher will be credited in the following cases: if your battery is disassembled / received any kind of damage, if your battery connections are pressed or unsoldered, if the connections are not regularly maintained, if the use of your material is inappropriate.*

*If the concerned material is a pack, please send us only the defective part.*

*Make sure that your material has been bought at ADNS, otherwise, the material will not be returned.*

*Don't forget to join the ADNS invoice + your client's receipt ( if the concerned product has been sold as well as the after sales formular filled for each one of the products*

### TO BE FILLED BY ADNS

Person in charge of the After-Sales service \_\_\_\_\_  
admits that the return material has been tested and/or has been properly examined.  
Is the returned item eligible for a refund voucher :      **YES**      **NO**

### Observations

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature