



AFTER-SALES SERVICE FORM

To be filled by The Customer:

Shop Name / Company: _____
Customer Name: _____
Phone Number: _____
Email: _____

Concerned Items:

Describe the issues :

Shipping Date to service: _____
Customer Signature: _____

- A refund voucher will be created if you send us your ADNS invoice or your client's invoice attach to the product, the invoice must be within the 3 months since the order.
- Only electronic devices are concerned.
- No refund voucher will be credited in the following cases: if your battery is disassembled / received any kind of damage, if your battery connections are pressed or unsoldered, if the connections are not regularly maintained, if the use of your material is inappropriate.
- If the concerned material is a pack, please send us the complete material in its original packaging
- Make sure that your material has been bought at ADNS, otherwise, the material will not be returned.

To be filled by ADNS:

Person in charge of the After-Sales service _____ admits that the return material has been tested and/or has been properly examined.

Is the returned item eligible for a refund voucher : **YES** **NO**

Observations :

Date :

Signature :